



DKC IMPORT FORM ~ The Basics

Use any PDF reader to complete this electronic form, save it to your desktop and then email it back to us. Alternatively, print it, complete it by hand (please use BLOCK LETTERS), scan it and email to us.

Pet Owner Name(s): _____

Phone Number(s): _____

WhatsApp Number: _____ (if different from mobile)

Email address(es): _____

Although an urgent situation is unlikely, we do need to have at least 1 phone number and 1 email address (preferably more, if you have) at which we will be able to contact you (the owner) at all times in any country before, during and after the shipment of your pet, including throughout the entire time that your pet is in our care.

Physical Address(es) in the UAE: *Depending on which of our services you choose (see the next page), we will need both your temporary (if applicable) and permanent physical addresses in the UAE.*

Permanent Address: _____

Temporary Address (if applicable): _____

Travel Plans: *Things can change but please give us all the details you currently have.*

From which location and airport do you intend to depart?: _____

Into [which UAE airport](#) do you intend to arrive?: Dubai (DXB) Sharjah (SJH) Abu Dhabi (AUH)

Airline: _____ Arrival Date & Time: _____

Flight #: _____ Air Waybill #: _____

How many pets will you be relocating: # of Dogs: _____ # of Cats: _____ # of Birds: _____

Other types of pet? Please specify the number of each species: _____

Do you intend to fly on the same aircraft as your pet(s)? Yes No

Using an agent? *If you're using a relocations agent to handle [the export side](#) of your pet's relocation, please provide their details:*

Company Name: _____ Agent's Name: _____

Phone Number: _____ Email: _____

Any Kind of Additional Information? Or anything about your pet(s) we need to know (temperament, medical)?:

And if you don't mind... How did you hear about us?: _____

...continue to the next page...



DKC IMPORT FORM ~ Services & Fees

Let us know which services you're interested in by ticking the boxes below. Once we receive from you this completed two-page form, we'll get back to you to confirm total charges and to discuss any other details you might like to review.

For a very detailed explanation of all our services, local import requirements, and insight into the entire import process, see our document "Relocating Pets into the UAE".

Import Permit Procurement

AED 775 (+ an additional DKC fee of AED 275 for shipments of more than 1 pet) + AED 203 per pet Ministry Import Permit Fee (MOCCAE)

Service includes:

- Making the application for the import permit with the UAE Ministry of Climate Change & Environment (MOCCAE) for one consignment of pets, along with final procurement of that permit and payment.
- Forwarding the import permit to you or your agent.
- Payment of the UAE Ministry of Climate Change & Environment (MOCCAE) Import Permit Fee.
- We are also able to procure CITES import permits:
AED 1,000 + AED 303 per pet Ministry Import Permit Fee (MOCCAE).

Cargo Clearance

Dubai ~ Emirates Airline

AED 2,275 + UAE Ministry Veterinary Inspection Fee (MOCCAE) of AED 253 per cat / AED 503 per dog / AED 203 for birds, small mammals or reptiles (+ an additional DKC fee of AED 375 for shipments of more than 1 pet)

Dubai ~ Airlines other than Emirates

AED 2,375 + AED 350 airline handling fee for each additional pet + UAE Ministry Veterinary Inspection Fee (MOCCAE) of AED 253 per cat / AED 503 per dog / AED 203 for birds, small mammals or reptiles (+ an additional DKC fee of AED 375 for shipments of more than 1 pet)

Abu Dhabi

AED 2,430 + UAE Ministry Veterinary Inspection Fee (MOCCAE) of AED 253 per cat / AED 503 per dog / AED 203 for birds, small mammals or reptiles (+ an additional DKC fee of AED 375 for shipments of more than 1 pet)

For any/all airlines, service includes:

- Covers arrivals into Dubai, Sharjah or Abu Dhabi.
- All pre-arrival preparation.
- Customs charges and airport handling fees.
- Collection and clearance from the airport.
- If applicable, delivery back to DKC premises, along with boarding care (if staying longer than overnight, additional boarding charges apply).
- Payment of the UAE Ministry of Climate Change & Environment (MOCCAE) Veterinary Inspection Fee.
- Imported birds require, in addition to the veterinary inspection at the airport following arrival, faecal and blood tests at the Ministry's Quarantine Station prior to being released.

DKC Weekend Clearance: Please note that if your pet(s) arrive between Friday 10pm and Monday 5:30am, there will be an additional charge of AED 550.

Home Delivery

AED 275 for deliveries within the same city as your arrival airport or AED 415-600 for deliveries to any city other than your arrival airport

If you choose to have us clear your pet(s) through Customs upon arrival, you can also choose to:

- Have us deliver your pet(s) directly to your temporary or permanent residence either immediately after clearance (usually in the middle of the night!) or the next morning/day, in which case this charge applies. Just let us know your preference.
- Alternatively, you can meet us at our facility (which is very close to DXB) after the clearance (again, usually in the middle of the night!) to collect your pet(s) yourself, in which case there is no additional charge.
- Or perhaps you need to board your pet(s) with us for some time before bringing them to your new home? If so, see below.

Dubai Municipality Registration for Dogs and Cats

AED 235 + AED 57 per pet ~ This service is available for residents of Dubai only and we will need your Dubai residential address and local contact number.

Service includes:

- Applying for the registration of your pet(s) with the Dubai Municipality and procurement of the collar tag(s).
- Delivery of the tag(s) to you either at the time we deliver your pet(s) after clearance or by FedEx within a week of arrival, depending on circumstances.

Need Boarding? ~ If you need to board your pet(s) with us after arrival for any period of time instead of taking them immediately home, let us know and we'll give you all the pricing and other information you need.

Need Pet Food? ~ Just let us know if you need some pet food for your dog or cat. We can deliver the food to your home along with your pet(s) after arrival or have it ready for you at our facility if you decide instead to collect your pet(s) yourself. We primarily sell Royal Canin but can possibly also source other products for you if you let us know what you're interested in:

Royal Canin Other (if available) ~ Any particular type?: _____