

WELCOME

...to the UAE !! 🎉

Helpful Hints • for Animals & Their Peeps

We've got a few pages of info-tips here for you, to help you and yours settle into the UAE.

Get a cuppa. Put your feet up. And happy reading. 😊

Municipal Pet Registration • Abu Dhabi & Dubai Residents

By law, all dogs and cats residing in both Abu Dhabi and Dubai must be registered with the respective local municipality. Not only is it a legal requirement, but some boarding facilities and dog parks won't accept your pet without proof of this. And, importantly, if your four-legged Houdini slips out of their lead or your home, your name and contact information will be registered against your pet's microchip number, hopefully leading to a much quicker reunion!

Both the Department of Municipalities and Transport (DMT) in Abu Dhabi, and the Dubai Municipality, rely on collaboration with veterinary clinics to facilitate the registration process. However, the process and validity differ for each emirate.

Having just arrived in the UAE, your pet(s) will already be microchipped and have valid vaccinations, ready for their registration. Here's how to get this done:

Abu Dhabi Residents

- Visit a veterinary clinic for the process to be initiated by them through the "TAMM" platform (TAMM is the unified digital platform for all Abu Dhabi government services).
- You'll get a notification to approve the registration via the TAMM app or website. You must have UAE Pass (www.uaepass.ae) to access the TAMM app, as this is the only login option.
- Bonus!: This government service is currently free.
- You have a 1-year grace period to get this done before you risk a fine, so don't leave it too long!

Dubai Residents

- Registration is required annually. Veterinary clinics are mandated to register/re-register at the time of vaccinating (required annually, too!). Plus, this is also something that you will want to do following your arrival in Dubai.
- Not wanting to put the fear into you... if you choose to skip taking care of this, Dubai Municipality may issue a warning, with 3 days given to rectify this... followed by a fine and, in extreme cases... (GULP!)... your pooch or kitty could be confiscated.

DKC can register your pet on your behalf once he or she arrives in the UAE. We can easily arrange for this at our own *DKC Veterinary Clinic*. Once registration has been completed, we'll simply send the tag(s) to your residence by courier, unless you prefer to collect them from us, of course! Just talk with us about our fees.

Read more about this on our website:

<http://www.dkc.ae/what-we-do/dkc-veterinary-clinic/dubai-pet-municipality-tags-registration>

<http://www.dkc.ae/what-we-do/dkc-veterinary-clinic/vaccinations-the-lazy-way>



Dogs in Public Places

Generally, dogs should always be on a lead and are not permitted on public beaches or in parks unless explicitly dog-friendly and allowed.

Google will become your friend here in the UAE as you look for pet-friendly cafes, restaurants, hotels, parks, etc., all of which are slowly-but surely becoming less uncommonplace than they used to be (oh so many years ago).

Coping with the Heat • Heat Distress/Stroke

During the summer months, it is strongly advised that dogs are only walked early morning and late evening, as it is at other times of days simply too hot, Hot, HOT!

And with a fur coat on?! PHEW!

Speaking of which... the summer heat is especially harsh on dogs with thick coats and those which are snub-nosed. But do take note that the ground is "OUCHY!", paw-burnin' hot on *ALL* paws! And ALWAYS take some water with you, ANY time of day or year! Yes, yes, it's true: we are barking commands at you, but trust us... this is really serious stuff. The summer heat in the UAE ain't no jokin' matter, and any time of year can be dehydrating even for the most robust of us.

The Signs

A dog's normal body temperature is between 37°C and 38.5°C. At 39.5°C, a dog is already overheated, very much like a human. Signs of heatstroke are:

- Excessive panting and drooling.
- Bright red or pale mucous membranes - best seen by the look/colour of their gums.
- Lethargy, weakness.
- Rapid heartrate.
- Vomiting and diarrhoea which might be bloody in severe cases.
- Unsteady on their feet or even staggering.
- Collapse or seizures.

The DOs

If your dog has heatstroke, or goes into heat distress, you need to very urgently get him/her into a cool, air-conditioned area. Once out of the heat, your dog's temperature needs to be taken down slowly:

- Wet (splash or spray - not pour!) their body with cool (not cold) water - particularly the belly, armpits, groin area and paws. (You may want to have a towel handy to mop-up any excess water from the floor.)
- Place a fan close to your dog. This can increase the evaporation of body heat and safely hasten the cooling down process.
- Offer your dog water to drink.
- Monitor your dog's temperature, if you have a thermometer at hand, via the rectum. Once it is less than 39.4°C, stop the active cooling.
- Get your dog to a vet, whilst your dog's coat is still wet. Naturally, your car's air-conditioning needs to be cranked up high during the trip.

The DO NOTs

- DO NOT use ice-cold, or very cold water. This can constrict blood vessels and cause shock.
- DO NOT cover your dog with a wet towel or blanket. This can trap the heat and reduce evaporation.
- DO NOT overcool.

Suggested Emergency Kit

- Spray bottle.
- Portable fan.
- Rectal thermometer.

Ticks & Fleas

Ticks can be a problem in the UAE and it's recommended that all cats and dogs get some kind of tick and flea prevention regularly to keep them fully protected at all times. There are a number of suitable and widely used products available from most vets and kennels.



DKC Boarding & Daycare require all dogs and cats to have a treatment while at our pet hotel. You can either bring the treatment dose with you for us to apply, or we will supply the treatment.

About Food

Premium dog and cat food products, such as Hill's Science and Royal Canin, are available at specialist retailers such as veterinarians (including our own DKC Veterinary Clinic), the better pet shops and some kennels and catteries. Other nonpremium products, such as Pedigree, Purina and many others are all very widely available at supermarkets.

And if you have a CAT...

You may be interested in reading "*Wet Food For Your Cat...The Better Choice*", written by our DKC Veterinary Clinic:

https://www.dkc.ae/docs/Wet_Food_for_your_Cat_-_The_Better_Choice.pdf

Helpin' them animals... Lendin' a paw...

Sadly, there are many stray animals in the UAE... especially cats. Several hardworking charities are doing their best with limited resources to rescue, treat, and rehome them.

If you have time, love, or even old towels to spare... they'll be incredibly grateful.

And thinking about adopting a new furry friend? These groups are full of wonderful animals just waiting for their forever sofa.

Helpful Hints • Part 2

(a.k.a. UPSELLING!! *Shame* on us!)

The Voucher

Hopefully, you will have seen that we've given you a voucher in the document bag handed over to you with your pet(s) following their arrival.

For each of your pets, this single voucher entitles you to:

- 1 Free Consultation at our DKC Veterinary Clinic.
- 2 days Free Boarding or Daycare at our pet hotel.

Keep them safe! They're good as gold! 😊

DKC • The Findings

- DKC Veterinary Clinic
<https://maps.app.goo.gl/tLzxQPH2qjtNTvyr8>
- Dubai Kennels & Cattery (DKC)
(a.k.a. DKC Relocations and DKC Boarding & Daycare)
<https://maps.app.goo.gl/eoz42kpjKQJTVQw68>

DKC Boarding & Daycare • The Price List & Some Pics

https://www.dkc.ae/Price_List-Boarding_Daycare_Collection_Delivery.pdf
<https://www.facebook.com/dkc.animal.people/photos>